ENTREPRENEURS

MONEY



onathan D. Woods/The Gazette

Donna Reynolds searches for a set of sheets on sale at Kohl's on Tuesday for a client in Coralville. Reynolds' service business does just about any errands or tasks clients ask her to do.

Up and running

Marion woman takes on clients' to-do lists

By Cindy Hadish
The Gazette
ARION — Donna Reynolds doesn't wish she could be in two places at once, but she knows many people

The 43-year-old Marion woman's impressive time management skills and high energy level are a perfect fit for her home-based business that is nearing its anniversary.

Home Run Errands began in February as a service for busy couples or the elderly who need shopping done or dry cleaning picked up, house sitting for vacationers and many other options.

The idea came from a need Reynolds observed among the elderly people she visited.

When taking commu-

nion to homebound church members, one woman commented that her smoke detector had been beeping for a week. Others needed light bulbs changed or just companionship.

"It started with that," Reynolds said.

She took out a loan and printed brochures that provide a rate scale from \$5 for a quick errand — under 10 minutes — to \$375 for 20 hours

Her brochures and a slogan on her car, a boxy white Scion, tout the mes-sage: "We will do just about anything as long as it's legal and ethical.

Some would-be clients don't heed the message.

Reynolds laughed as she described a call from one man who wanted a companion. Reynolds said she plays cards and visits the elderly as part of her services, but the man wanted something

"I told him, 'I don't think

Contact

Home Run Errands can be reached at: (319) 377-0975 (office) or (319) 202-4020 (cell phone).

you want me,'" she said, joking that her "errands" listing is next to "escorts" in the phone book.

Teenagers who see the phone number on her car have also called, asking if she'll deliver alcohol for parties. Some have called at 2 a.m., requesting beer. "I don't do that," Reyn-

olds said, adding she turns down jobs that seem suspi-

The majority of her clients are working couples who don't seem to have enough time to get every thing done, and small businesses that need deliveries, but can't spare an employee to leave the work site.

"She's great with our cus-tomers," said Amy Housel-

og, manager of Via Panera Catering, an arm of Panera Bread. Reynolds has delivered food for the northeast Cedar Rapids caterer since August.

Ä somewhat disheartening sign of the times has also been a boon for business. People who formerly relied on neighbors for house sitting aren't as trust-ing, Reynolds noted.

One couple found that a neighbor had been going through their mail while they were away, she said. Reynolds also works

part-time as a food broker, placing new items in stores, but still has time to do her own and others' errands.

"It's so effortless for me, she said, adding that only on her busiest days has she contemplated hiring her own employees. "I'd like a whole fleet of Scions running around.

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